MARKETING AND CONSUMER STUDIES

Faculty and graduate students in the Department of Marketing and Consumer Studies share a focus on the multi-disciplinary examination of consumer behaviour and marketplace phenomena. The fields of emphasis are:

- Consumer Behaviour
- Marketing

Central to the department’s research and graduate teaching program is to help key stakeholders (businesses and policy makers) make informed decisions, formulate effective strategies and policies, improve economic welfare, and facilitate sustainable development by advancing their understanding of consumer decision making and consumer well-being. The department’s graduate program leads to the Master of Science degree in marketing and consumer studies with a strong focus on theory and advanced methodologies.

Administrative Staff

Chair
Tirtha Dhar (205 Macdonald Institute, Ext. 52023)
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Graduate Program Coordinator
Vinay Kanetkar (MINS 203, Ext. 52221)
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Graduate Program Assistant
Melinda Heijl (MAC 104, Ext. 52899)
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Graduate Program Assistant
Cori Wells (MAC 104, Ext. 52143)
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Graduate Faculty

This list may include Regular Graduate Faculty, Associated Graduate Faculty and/or Graduate Faculty from other universities.

Paul Anglin
B.Sc. Toronto, MA, PhD Western Ontario - Professor
Graduate Faculty

May H. Aung
B.Comm., M.Comm. Burma, PhD York - Associate Professor
Graduate Faculty

Scott R. Colwell
AGD, MBA Athabasca, PhD Bradford (UK) - Associate Professor
Graduate Faculty

Tim Dewhirst
BPHE Toronto, MA Queen’s, PhD British Columbia - Professor
Graduate Faculty

Tirtha Dhar
BA, MA Delhi, M.Sc., PhD Connecticut - Associate Professor and Chair
Graduate Faculty

Rogier Holtermans
B.Sc., M.Sc., PhD Maastricht - Assistant Professor

Graduate Faculty

Towhidul Islam
M.Sc. Inst. of Mech. Tech. (Bulgaria), MBA Dhaka (Bangladesh), DIC Imperial College (United Kingdom), PhD London (United Kingdom) - Professor
Graduate Faculty

Vinay Kanetkar
B.Arch. Indian Institute of Technology, M.Arch., M.Sc., PhD British Columbia - Associate Professor
Graduate Faculty

Saerom Lee
BBA Seoul National, MS Illinois, PhD Pennsylvania State - Assistant Professor
Graduate Faculty

Yuanfang Lin
BA Renmin, MS Nevada, M.Sc., PhD Washington - Assistant Professor
Graduate Faculty

Tanya Mark
BA, PhD Western Ontario - Associate Professor
Graduate Faculty

Brent McKenzie
BA, McMaster, MBA Dalhousie, PhD Griffith - Associate Professor
Graduate Faculty

Jing Wan
B.Sc. Toronto, PhD Rotman - Assistant Professor
Graduate Faculty

Juan Wang
BBA Nanjing, M.Sc. Guelph, PhD Western - Assistant Professor
Graduate Faculty

Sunghwan Yi
BBA, MBA Korea, PhD Penn State - Associate Professor
Graduate Faculty

Jian Zhou
BA, MA Renmin (China), PhD UI Chicago - Assistant Professor
Graduate Faculty

MSc Program

The MSc program is offered in two fields:

1. consumer behaviour; and
2. marketing

and draws on a variety of disciplines for theory, concepts, and research methods. Students are required to successfully complete five core courses; consumption behaviour theory, marketing theory, and three courses in measurement and analysis. One elective course is selected by the student in conjunction with the Graduate Program Coordinator and/or their advisory committee and is normally chosen to provide theoretical, conceptual, and/or methodological background for the thesis. Each student is also required to attend the department’s graduate seminar for the duration of their program.

A significant number of graduate students in marketing and consumer studies direct their course work and thesis research toward applications related to marketing within private, public, and non-profit sector
organizations. This particular focus is especially appropriate for students with undergraduate preparation in business administration, commerce, economics, or marketing who have career interests in research and analysis in marketing management. The program also provides excellent training toward the pursuit of a PhD in marketing or consumer behaviour or a related business discipline.

**Admission Requirements**

Admission information should be requested directly from the graduate program assistant in the Department of Marketing and Consumer Studies. Offers of admission are granted on a competitive basis and, in part, on the ability of graduate faculty to supervise the student’s intended research. Potential applicants are urged to visit the department to discuss their research objectives with graduate faculty prior to applying. Visits should be arranged directly with members of graduate faculty.

All applicants should have completed a minimum of one course in statistics as part of their undergraduate program. Applicants are also encouraged to have completed courses in areas such as marketing, consumer behaviour, marketing research, and related subjects.

Students may be admitted to the graduate program despite deficiencies in certain academic areas. Students admitted with deficiencies will likely be required to address academic weaknesses by enrolling in one or more undergraduate courses at the University of Guelph. Undergraduate courses do not count toward fulfillment of Master of Science graduation requirements.

All applicants are required to submit GRE or GMAT scores. The Department of Marketing and Consumer Studies admits students to the graduate program only in September. Program offices should be consulted for admission deadlines.

**Program Requirements**

The program normally consists of at least six courses (3.0 credits), enrollment in the marketing and consumer studies seminar (MCS*6950 Marketing & Consumer Studies Seminar) for each semester of full-time graduate study, and a successfully defended thesis. Additional course credits may be required by the student's advisory committee depending upon the student's background preparation for their intended area of study and thesis research.

**Core Courses**

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<tr>
<th>Code</th>
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<tr>
<td><strong>Fall Semester</strong></td>
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<tr>
<td>MCS*6000</td>
<td>Consumption Behaviour Theory I</td>
<td>0.50</td>
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<tr>
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<td>Research Methods in Marketing and Consumer Studies</td>
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<td>0.50</td>
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<tr>
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<tr>
<td>MCS*6060</td>
<td>Multivariate Research Methods</td>
<td>0.50</td>
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<tr>
<td>MCS*6080</td>
<td>Qualitative Methods: Consumer Research</td>
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Select one of the following restricted electives: 1

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<td>or MCS*6120</td>
<td>Marketing Management</td>
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1 Chosen by the graduate student with the approval of the Graduate Program Coordinator and their Advisory Committee. Any Social Science Graduate level course may be substituted for the Elective.

**Graduate Diploma in Market Research**

The Graduate Diploma in Market Research serves the needs of students who want to extend their knowledge of market research beyond the level they obtained while taking their undergraduate degree, but do not want to undertake a thesis-based degree.

**Admission Requirements**

Students who wish to enter the Graduate Diploma in Market Research program will apply to the Department’s Graduate Admissions Committee through the normal University application process. Candidates will be graduates of a four-year honours degree program (or equivalent) who maintained at least a B average in the final two years of their undergraduate program. They will have an academic background in consumer studies, the social sciences or humanities, or professional or business programs such as marketing, finance, or real estate, and they will submit a discussion paper indicating why they are interested in the Market Research field.

The Graduate Program Coordinator will also act as the primary advisor for Diploma students.

**Program Requirements**

Students are required to take courses in the Fall and Winter semesters. Students will complete a minimum of 6 half credits (3.0 full credits) in total, and enrollment in the marketing and consumer studies department seminar (MCS*6950 Marketing & Consumer Studies Seminar) each semester. The program consists of:

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**Courses**

For courses without a semester designation the student should consult the Graduate Program Coordinator.
MCS*6000 Consumption Behaviour Theory I Fall Only [0.50]
A review of the nature and scope of consumption behaviour and the approaches to studying the role of human consumption using the major theoretical perspectives.
Restriction(s): Restricted to Marketing and Consumer Studies students.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6010 Consumption Behaviour Theory II Winter Only [0.50]
Consumption behaviour is an interdisciplinary field of study which applies theories from multiple disciplines to the activities and processes people engage in when choosing, using and disposing of goods and services. The purpose of this course is to provide a basic review of the theoretical foundations of aspects of consumption and consumer behaviour and to demonstrate their applicability to marketing management. The course is designed to allow participants to bring their own background and interests to bear on the review and application of the theories underlying consumer behaviour.
Prerequisite(s): MCS*6000
Restriction(s): Restricted to Marketing and Consumer Studies students.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6050 Research Methods in Marketing and Consumer Studies Fall Only [0.50]
A comprehensive review of measurement theory, including issues such as construct definition, scale development, validity and reliability. Applicants of measurement principles will be demonstrated, particularly as they relate to experimental and survey research design.
Restriction(s): Restricted to Marketing and Consumer Studies students.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6060 Multivariate Research Methods Winter Only [0.50]
A review of selected multivariate analysis techniques as applied to marketing and consumer research. Topics include regression, anova, principal components, factor and discriminant analysis, nonmetric scaling and trade-off analysis. The course uses a hands-on approach with small sample databases available for required computer-program analysis.
Prerequisite(s): MCS*6050
Restriction(s): Restricted to Marketing and Consumer Studies and Management students.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6070 Introduction to Structural Equation Modeling Winter Only [0.50]
This course introduces students to the theory, concepts and application of structural equation modeling. Topics covered include path analysis, confirmatory factor analysis and measurement models, latent variable modeling, multi-group modeling, and measurement invariance testing. Emphasis is placed on applying the principles of SEM to the creation and testing of theoretically driven models using both categorical and continuous data.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6080 Qualitative Methods: Consumer Research Winter Only [0.50]
A review of the nature, importance and validity issues associated with qualitative research. Topics include theory and tactics in design, interpersonal dynamics, analysis of interaction and transcripts.
Prerequisite(s): MCS*6050
Restriction(s): Restricted to Marketing and Consumer Studies and Management students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6090 Topics in Consumer Research and Analysis Unspecified [0.50]
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6100 Marketing Strategy Fall Only [0.50]
In this course, students develop a comprehensive understanding of marketing strategy and its impacts on corporate decision making, including its history, underlying philosophy, empirical tools, social impacts and ethical implications.
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6120 Marketing Management Unspecified [0.50]
This course is designed to increase depth of knowledge of marketing by helping the student understand how marketing theory can directly affect marketing practice and firm performance. There is an expectation that the level of critical thinking and knowledge growth falls within the realm of the science of marketing and/or the empirical nature of marketing research and is not simply about marketing practice.
Prerequisite(s): MCS*6100
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6200 Marketing Analytics Fall Only [0.50]
Course will cover major marketing decisions and the analytical tools to make decisions for business solutions. Topics and tools include market segmentation, targeting and positioning, new product design and forecasting, marketing mix and resource allocation and customer life time value.
Restriction(s): Restricted to MSc.MCS, MSc.TRH, MA.MGMT, PhD.MGMT students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6260 Special Topics in Food Marketing Unspecified [0.50]
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6710 Special Topics in Marketing Unspecified [0.50]
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6720 Topics in Housing and Real Estate Unspecified [0.50]
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph
MCS*6800 Best Worst Scaling and Discrete Choice Analysis Unspecified [0.50]
This course is designed to cover an array of related topics in the recent developments of Best-Worst Scaling (BWS) and Discrete Choice Experiments (DCEs) data collection. Students will develop an understanding of different preference elicitation methods and response formats and the ability to design experiments for best-worst and choice experiments. Multiple software will be used to analyze data, interpret results and write research reports.
Restriction(s): Instructor consent required.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6810 Experimental Design and Analysis for Behavioural Research in Management Studies Fall Only [0.50]
This course focuses on experimental methods within the fields of organizational, management and consumer studies. Specifically students will learn how to design and analyze experiments. Emphasis will be placed on hypothesis testing with factorial and mixed designs, issues related to design, power, continuous and categorical data and scientific communication. Laboratory sessions will focus on analysis application using statistical packages that may include SPSS, R, SAS and Mplus.
Restriction(s): Instructor consent required.
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph

MCS*6850 Models for Marketing Decisions Unspecified [0.50]
This seminar-based class introduces doctoral students to the fundamental empirical models and estimation methods utilized in quantitative academic marketing papers. Students will learn how to develop and analyze quantitative models that can be used by managers to support marketing decisions.
Location(s): Guelph

MCS*6950 Marketing & Consumer Studies Seminar Fall and Winter [0.00]
Restriction(s): Restricted to Marketing and Consumer Studies students
Department(s): Department of Marketing and Consumer Studies
Location(s): Guelph